

Middle Georgia State University is committed to providing an ethical, efficient and effective work environment for its employees as well as serving the educational needs of its students.

At MGA, we place a high priority on improving customer service and reducing wasted time and resources as we live our core values - [Stewardship](#), [Engagement](#), [Adaptability](#) and [Learning](#). The responsibility to protect valuable state resources is entrusted to every member of the MGA community.

Reporting your concerns through your supervisory chain frequently produces the most thorough and timely resolution of a matter and is encouraged.

Other reporting avenues, such as MGA Human Resources and the MGA Police Department, have been - and continue to be - available. In addition, MGA has provided a hotline for you to report what you perceive as unethical or illegal behavior and policy violations securely and confidentially.

YOUR WILLINGNESS TO COME FORWARD IS IMPORTANT TO US.

Call toll-free 24 hours a day, 7 days a week: **1.877.516.3460**

OR

report online at <https://mga.alertline.com>

**Examples of concerns that may be reported to the hotline include but are not limited to the following:**

- **Financial Matters:** Accounting or internal control issues, fraud, theft or other financial issues.
- **Safety:** Vandalism, unsafe working conditions, environmental issues or other safety matters.
- **Academics:** Misrepresentation of credentials, academic dishonesty or other academic violations that can't be resolved through normal complaint procedures.
- **Human Resources:** Confidentiality, data privacy, copyright violations, harassment of

## The Hotline IS NOT a 911 or Emergency Service

Do not use the hotline site to report events presenting an immediate threat to life or property. Reports submitted through this service may not receive an immediate response. If you require emergency assistance, please contact your local authorities.