

We learned that we have to gather more university support across stakeholder lines. We have been able to increase buy-in and work with other departments to increase our chances for success to achieve the objective.

15. Objective 2: What was this department's second objective for this fiscal year? Objectives should be specific, measurable, and achievable within one year.

Develop a case management system for tracking and analyzing claims.

16. Objective 2: Detail specifically how your department measured this objective? (Survey, budget number, number of participants, jobs completed, measurable time and/or effort, etc)

We measured this by the number of jobs completed. This job was one completed task.

17. Objective 2: What was your target outcome for this objective? (1.e. 80% participation, 5% enrollment growth, 7% change in engagement)

100%

18. Objective 2: Provide details for your target performance level established (i.e. accreditation requirement, past performance data, peer program review, etc)

None, this was an initiative on behalf of the division to improve processes.

19. Objective 2: At what level did the department/area achieve on this objective? (This should be a number, i.e. 82%, 6%, 345 attendees, 75% engagement)

These results allow us to measure how Risk Management (and its brand) are effective across the University. We are able to develop new processes and improve on others while working to stay in compliance with DOAS and other stakeholders (i.e. insurance companies, adjusters)

39. Please indicate (if appropriate) any local, state, or national initiatives (academic or otherwise) that are influential in the operations, or goals, and objectives of your unit. (Complete College Georgia, USG High Impact Practice Initiative, LEAP, USG Momentum Year, Low-Cost No-Cost Books, etc)

DOAS - Comprehensive Loss Control Program

40. Please identify and detail three to four measurable objectives for the next fiscal year. In listing the objectives, please use the format shown in these examples. 1) The Department of X will improve services levels by 5% as measured by our satisfaction survey. 2) The department of X will provide training in ABC for at least 73 MGA faculty and staff.

1-Risk management will complete component 1 and 2 of the CLCP by 100% prior to next assessment cycle. 2- Work with Human Resources to provide at least three (3) relevant training topics for professional development for university staff. 3- Update 100% of the Risk Management policies to be sent to cabinet for approval

41. Optional Mindset Update (Academic Deans ONLY) Please provide an update on the implementation of your school based mindset plan/strategy. Include any adjustments to metrics for the FY23 as well as outcomes associated with your appraisal of your schools activities.

NA

42. Optional: The following upload portal is available to supplement your report with supportive documentation should you wish to provide any (instruments, data, etc).