- ● FY 23 (July 2022-June 2023)
- ○ FY 24 (July 2023-June 2024)
- ○ FY 25 (July 2024-June 2025)

○ Office of the President

○ Advancement

*%$"*Objective 1: What was your target outcome for this objective? (1.e. 80% participation, 5% enrollment growth, 7% change in engagement)

The target outcome for this objective was to complete 100% of the network configuration, 100% of the Microsoft Teams configuration, and 100% of the E 911 configuration.

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◉ The department did not meet this objective.

◯ The department met this objective.

◯ The department exceeded this objective.

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Upgrade network fiber backbone at University Pointe Dorms.

Objective 2: Detail specifically how your department measured this objective? (Survey, budget number, number of participants, jobs completed, measurable time and/or effort, etc)

The network fiber upgrade consisted of three parts. Our CIO (Geoff Dyer) acquiring funding and selecting the appropriate vender. The vender installing the network fiber. The network office moving all 8 buildings onto the new fiber and testing.

Objective 2: What was your target outcome for this objective? (1.e. 80% participation, 5% enrollment growth, 7% change in engagement)

The target outcome was to acquire the appropriate funding and vender by December 2022. Have the fiber installed by March 2023. Move all buildings onto the new fiber and tested by March 2023.

Objective 2: Provide details for your target performance level established (i.e. accreditation requirement, past performance data, peer program review, etc)

The target performance level for this objective was to upgrade the existing 1 gigabit, water damaged multi-mode fiber to new 10 gigabit singdi]/Mt, water da

○ The department did not meet this objective.

◉

The department met this objective.

○ The department exceeded this objective.

&%' Objective 2: Improvement Plans and Evidence of changes based on an analysis of the results: What did your department learn from working toward this objective? What changes will you make based on this effort next year?

> Documentation, planning, coordination, and testing were essential to successfully implement the new network fiber backbone at University Pointe Dorms.

&&" Objective 3: What was this department's third objective for this fiscal year? Objectives should be specific, measurable, and achievable within one year.

> Continue employee cross training (Teams, VoIP, Cisco).

&' " Objective 3: Detail specifically how your department measured this objective? (Survey, budget number, number of participants, jobs completed, measurable time and/or effort, etc)

> This objective is measured by the successful cross training of all employees in network equipment administration, server administration, and Microsoft 365 administration.

&(" Objective 3: What was your target outcome for this objective? (1.e. 80% participation, 5% enrollment growth, 7% change in engagement)

> The target outcome for this objective is to have 3 persons trained in network administration, 3 persons trained in server administration, and 3 employees trained in Microsoft 365 administration.

&)" Objective 3: Provide details for your target performance level established (i.e. accreditation requirement, past performance data, peer program review, etc)

- ◉ The department did not meet this objective.
- ○ The department met this objective.

○ The department did not meet this objective.

' - "Please indicate (if appropriate) any local, state, or national initiatives (academic or otherwise) that are influential in the operations, or goals, and objectives of your unit. (Complete College Georgia, USG High Impact Practice Initiative, LEAP, USG Momentum Year, Low-Cost No-Cost Books, etc)

NA

($"Please identify and detail three to four measurable objectives for the next fiscal year. In listing the objectives, please use the format shown in these examples.1) The Department of X will improve services