

- FY 23 (July 2022-June 2023)
- FY 24 (July 2023-June 2024)
- FY 25 (July 2024-June 2025)

Office of the President





ESM will improve web page load times by at least 10%.

16. Objective 2: Detail specifically how your department measured this objective? (Survey, budget number, number of participants, jobs completed, measurable time and/or effort, etc)

Web page analytics.

17. Objective 2: What was your target outcome for this objective? (1.e. 80% participation, 5% enrollment growth, 7% change in engagement)

Improve webpage load times by 10%.

18. Objective 2: Provide details for your target performance level established (i.e. accreditation requirement, past performance data, peer program review, etc)

We ran load tests on the pages using standardized tools.

19. Objective 2: At what level did the department/area achieve on this objective? (This should be a number, i.e. 82%, 6%, 345 attendees, 75% engagement)

Our average webpage load time was improved by at least 10%.

20. Objective 2: Did your department meet this objective?

The department did not meet this objective.



The department met this objective.

- The department did not meet this objective.
- The department met this objective.







39. Please indicate (if appropriate) any local, state, or national initiatives (academic or otherwise) that are influential in the operations, or goals, and objectives of your unit. (Complete College Georgia, USG High Impact Practice Initiative, LEAP, USG Momentum Year, Low-Cost No-Cost Books, etc)

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40. Please identify and detail three to four measurable objectives for the next fiscal year. In listing the objectives, please use the format shown in these examples. 1) The Department of X will improve services levels by 5% as measured by our satisfaction survey. 2) The department of X will provide training in ABC for at least 73 MGA faculty and staff.

1) ESM will upgrade 100% of its remaining 2012 R2 servers to Windows 2016 or higher, and 50% of our total amount of Windows servers to Windows 2022. 2) ESM will improve web page load times by at least 10%. 3) ESM will validate backups for 100% of its critical systems annually.

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