

6. What is the mission statement for this department/area? Your mission should explain why the department/area exists and who it serves.

Facilities anticipates and supports the evolving facility needs of our campus community, creates and maintains a first-class learning environment for learning, and invests limited resources wisely.

7. What are the goals for this department? These should be the "big things" the department/area intends to accomplish within 5 years.

1. Analyze, select, and implement a 5-campus work order system to replace separate existing SchoolDude accounts by June 30, 2022.
2. Increase number of work order surveys completed in residence halls by 10% from 496 in FY19 to 546 in FY22.

Objectives

Each year, every department should identify objectives the department hopes to accomplish in the next year. These should align with departmental goals and the MGA strategic plan. In the next section you will be reporting on the objectives you set and whether or not you achieved them in FY22. Later in the document you will report on objectives you hope to accomplish in the coming fiscal year, FY23.

Objective 1

8. Objective 1: What was this department's first objective for this fiscal year? Objectives should be specific, measurable, and achievable within one year.	Analyze, select, and implement a 5-campus work order system to replace separate existing SchoolDude accounts by June 30, 2022.
9. Objective 1: Detail specifically how your department measured this objective? (Survey, budget number, number of participants, jobs completed, measurable time and/or effort)	Whether or not a new system was implemented.
10. Objective 1: What was your target outcome for this objective? (1.e. 80% participation, 5% enrollment growth, 7% change in engagement)	100% Implementation of a new work order system by 6/30/22.
11. Objective 1: Provide details for your target performance level established (i.e., accreditation requirement, past performance data, peer program review, etc.)	We formed a Facilities Work Order System Assessment Team made up of owners and users within the department. We contacted other USG institutions via phone, email, and the GAPP Board of Directors listserv to

<p>14. Objective 1: Improvement Plans and Evidence of changes based on an analysis of the results: What did your department learn from working toward this objective? What changes will you make based on this effort next year?</p>	<p>We are excited about the expanded features of TMA. We will continue to train users on the new system.</p>
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Objective 2

15. Objective 2: What was this department's second objective for this fiscal year? Objectives should be specific, measurable, and achievable within one year.	Increase number of work order surveys completed in residence halls by 10% from 496 in FY19 to 546 in FY22.
16. Objective 2: Detail specifically how your department measured this objective? (Survey, budget number, number of participants, jobs completed, measurable time and/or effort)	By the number of surveys completed.
17. Objective 2: What was your target outcome for this objective? (i.e. 80% participation, 5% enrollment growth, 7% change in engagement)	10% increase in survey responses to 546.
18. Objective 2: Provide details for your target performance level established (i.e., accreditation requirement, past performance data, peer program review, etc.)	Because of the new work order system, we did not focus on residence hall surveys, but rather focused our limited available time on implementation.
19. Objective 2: At what level did the department/area achieve on this objective? (This should be a number, i.e., 82%, 6%, 345 attendees, 75% engagement)	0%
20. Objective 2: Did your department meet this objective?	The department did not meet this objective.

Objective 3

<p>22. Objective 3: What was this department's third objective for this fiscal year? Objectives should be specific, measurable, and achievable within one year.</p>	<p>Define and standardize renewal process for annual public works contracts.</p>
<p>23. Objective 3: Detail how your department measured this objective? (Survey, budget number, number of participants, jobs completed, measurable time and/or effort)</p>	<p>Objective would be measured by the creation of a public works list of contracts with</p>

Objective 4

29. Objective 4: What was this department's fourth objective for this fiscal year? Objectives should be specific, measurable, and achievable within one year.	n/a
30. Objective 4: Detail how your department measured this objective? (Survey, budget number, number of participants, jobs completed, measurable time and/or effort)	n/a
31. Objective 4: What was your target outcome for this objective? (1.e. 80% participation, 5% enrollment growth, 7% change in engagement)	n/a
32. Objective 4: Provide details for your target performance level established (i.e., accreditation requirement, past performance data, peer program review, etc.)	n/a
33. Objective 4: At what level did the department/area achieve on this objective? (This should be a number, i.e., 82%, 6%, 345 attendees, 75% engagement)	n/a
34. Objective 4: Did your department meet this objective?	The department did not meet this objective.
35. Objective 4: Improvement Plans and Evidence of changes based on an analysis of the results: What did your department learn from working toward this objective? What changes will you make based on this effort next year?	n/a



(https://www.mga.edu/about/docs/Strategic_Plan_Overall_DB.pdf
) by checking all associated and relevant Imperatives / Strategies
from the list below. (Check all the apply)

