

## Office of Provost

Office or Department of Strategic Plan/Cabinet

Administrative Unit Assessment

Year Reporting: FY21 (July 2020 – June 2021)

Department and Assessment Report Information

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Department Mission and Goals

The mission and goals of the department should be consistent over a 5 year period, although some institutional changes may necessitate and prompt a change in mission or goals for specific departments. In this section, you will report the mission statement for your department as well as the long term goals (5 year range) for the department.

## Objectives

Each year, every department should identify objectives the department hopes to accomplish in the next year. These should align with departmental goals and the MGA strategic plan. In the next section you will be reporting on the objectives you set and whether or not you achieved them in FY21. Later in the document you will report on objectives you hope to accomplish in the coming fiscal year, FY22.

### Objective 1

8. Objective 1: What was this department's first objective for this fiscal year? Objectives should be specific, measurable, and achievable within one year.	Expand and enrich the face to face student experience in multiple ways as measured by the level of participation with a goal of establishing a baseline in Fall 2020.
9. Objective 1: Detail how your department measured this objective? (Survey, budget number, number of participants, jobs completed, measurable time and/or effort)	Fall Enrollment (numbers)
10. Objective 1: What was your target outcome for this objective? (1.e. 80% participation, 5% enrollment growth, 7% change in engagement) 11. Objective 1: At what level did the department/area achieve on this objective? (This should be a number, i.e. 82%, 6%, 345 attendees, 75% engagement)	Grow face to face enrollment by 5%  0% Enrollment Face to Face 73.72% (n=5946) (Fall 19). Enrollment Face to Face 59.4% (n=4992) (al(l)3.1 (l)3.1 (m)-22.1 (E)2.2.120 (.)-1.1 ( )-12.1 (E)2.3 (Ar

## Objective 2

14. Objective 2: What was this department's second objective for this fiscal year? Objectives should be specific, measurable, and achievable within one year.	Elevate retention strategies and measurable targets in academic programs as measured by Expanding the Early Alert Warning System to 3000 to 4000-level courses and to all sections.
15. Objective 2: Detail how your department measured this objective? (Survey, budget number, number of participants, jobs completed, measurable time and/or effort)	Implementation of program.
16. Objective 2: What was your target outcome for this objective? (1.e. 80% participation, 5% enrollment growth, 7% change in engagement)	Target was Fall 20 pilot and Spring 2021 implementation
17. Objective 2: At what level did the department/area achieve on this objective? (This should be a number, i.e. 82%, 6%, 345 attendees, 75% engagement)	Yes, expanded to include all full session courses, absent Learning Support.
18. Objective 2: Did your department meet this objective?	The department met this objective.
19. Objective 2: What did your department learn from working toward this objective? What changes will you make based on this effort next year?	Expand Early Alert to include additional elements to capture risk behaviors and include Learning Support courses. No intention to expand to 1st or 2nd session courses at this time.

### Objective 3

20. Objective 3: What was this department's third objective for this fiscal year? Objectives should be specific, measurable, and achievable within one year.	Expand and enrich online instruction into new markets as measured by adding a minimum of 1 master's and 1 bachelor's degree to MGA Direct offerings.
21. Objective 3: Detail how your department	

## Future Plans

<p>32. Please identify and detail three to four measurable objectives for the next fiscal year. In listing the objectives, please use the format shown in these examples. 1) The Department of X will improve services levels by 5% as measured by our satisfaction survey. 2) The department of X will provide training in ABC for at least 73 MGA faculty and staff.</p>	<p>Restructure Advising Initiate Faculty Salary Study Recommit to Faculty Professional Development Increase Low Cost / No Cost Book Section Offerings</p>
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## MGA's Strategic Plan

34. Based on your goals and objectives listed above please indicate their connection with MGA's Strategic Plan ([https://www.mga.edu/about/docs/Strategic\\_Plan\\_Overall\\_DB.pdf](https://www.mga.edu/about/docs/Strategic_Plan_Overall_DB.pdf)) by checking all associated and relevant Imperatives / Strategies from the list below. (Check all the apply)

Grow Enrollment with Purpose  
1. Expand and enrich the face to face student experience, Grow Enrollment with Purpose  
2. Expand and enrich online instruction into new markets, Own Student Success  
3. Develop academic pipelines and expand degrees, Own Student Success  
4. Expand student engagement and experiential learning, Build Shared Culture  
5. Attract talent and enhance employee development and recognition, Build Shared Culture  
6. Sustain financial health through resourceful fiscal management, Build Shared Culture  
7. Cultivate engagement with its local communities

35. Please indicate which of the following actions you have taken as a result of the 2020/2021 Assessment Cycle (Note: These actions are documented in reports, memos, emails, meeting minutes, or other directives within the reporting area) (Check all the apply)

Disseminating/Discussing Assessment Results/Feedback to Appropriate Members of the Campus Community, Faculty or Staff Support: Professional