

Department of Health Services Administration

Office or Department of

## Objectives

Each year, every department should identify objectives the department hopes to accomplish in the next year. These should align with departmental goals and the MGA strategic plan. In the next section you will be reporting on the objectives you set and whether or not you achieved them in FY21. Later in the document you will report on objectives you hope to accomplish in the coming fiscal year, FY22.

### Objective 1

8. Objective 1: What was this department's first objective for this fiscal year? Objectives should be specific, measurable, and achievable within one year.	The Health Services Administration Department will increase Health Service Administration Program student enrollment by 5% as measured by the number of currently enrolled students.
9. Objective 1: Detail how your department measured this objective? (Survey, budget number, number of participants, jobs completed, measurable time and/or effort)	Increasing enrollment was measured by obtaining the number of students enrolled in the Health Services Administration Program each semester. This information was retrieved from the Department of Institutional Research daily current enrollment report
10. Objective 1: What was your target outcome for this objective? (1.e. 80% participation, 5% enrollment growth, 7% change in engagement)	5% enrollment growth
11. Objective 1: At what level did the department/area achieve on this objective? (This should be a number, i.e. 82%, 6%, 345 attendees, 75% engagement)	7.75 percent
12. Objective 1: Did your department meet this objective?	The department exceeded this objective.
13. Objective 1: What did your department learn from working toward this objective? What changes will you make based on this effort next year?	Meeting the strategic plan requirements of the institution and maintaining a viable program requires a steady increase in enrollment numbers. As such, the 7.75% is a good reflection of continued growth. In order to sustain and improve this number, the department will continue to ascertain the needs of our students regarding class offerings and ensure faculty are available for aggressive advising and to provide instruction as needed on specific course assignments to aid in student success. This will also assist in retention efforts.



Objective 3

20. Objective 3: What was this department's th objective for this fiscal year? Objectives should be specific, measurable, and achievable within one year.	The Health Services Administration Department will improve graduation rates in the major by 5% as measured by graduation comparisons by semesters.
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## Objective 4

26. Objective 4: What was this department's fourth objective for this fiscal year? Objectives should be specific, measurable, and achievable

Open Box for Assessment

MGA's Strategic Pla

<p>34. Based on your goals and objectives listed above please indicate their connection with MGA's Strategic Plan (<a href="https://www.mga.edu/about/docs/Strategic_Plan_Overall_DB.pdf">https://www.mga.edu/about/docs/Strategic_Plan_Overall_DB.pdf</a>) by checking all associated and relevant Imperatives / Strategies from the list below. (Check all that apply)</p>	<p>Grow Enrollment with Purpose            1. Expand and enrich the face-to-face student experience,            Grow Enrollment with Purpose            2. Expand and enrich online instruction into new markets,            Own Student Success 4. Expand student engagement and experiential learning</p>
<p>35. Please indicate which of the following actions you have taken as a result of the 2020/2021 Assessment Cycle (Note: These actions are documented in reports, memos, emails, meeting minutes, or other directives within the reporting area) (Check all that apply)</p>	<p>Disseminating/Discussing Assessment Results/Feedback to Appropriate Members of the Campus Community, Faculty or Staff Support: Professional Development Activities, Trainings, Workshops, Technical Assistance, Customer Service Ch</p>