

Department of Air Traffic Management

Office or Department of Academic Affairs

Administrative Unit Assessment Report Information

Year Reporting: FY21 (July 2020-June 2021)

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Department Mission and Goals

The mission and goals of the department should be consistent over a 5 year period, although some institutional changes may necessitate and prompt a change in mission or goals for specific departments. In this section, you will report the mission statement for your department as well as the long term goals (5 year range) for the department.

Objectives

Each year, every department should identify objectives the department hopes to accomplish in the next year. These should align with departmental goals and the MGA strategic plan. In the next section you will be reporting on the objectives you set and whether or not you achieved them in FY21. Later in the document you will report on objectives you hope to accomplish in the coming fiscal year, FY22.

Objective 1

8. Objective 1: What was this department's first objective for this fiscal year? Objectives should be specific, measurable, and achievable within one year.	Increase enrollment for the AAS in Air Traffic Management degree by 10% from previous years enrollment.
9. Objective 1: Detail how your department measured this objective? (Survey, budget number, number of participants, jobs completed, measurable time and/or effort)	Number of Students
10. Objective 1: What was your target outcome for this objective? (1.60% participation, 5% enrollment growth, 7% change in engagement)	10% enrollment growth

Objective 2

<p>14. Objective 2: What was this department's second objective for this fiscal year? Objectives should be specific, measurable, and achievable within one year.</p>	<p>Increase the number of graduates by 10% from the previous years graduates.</p>
<p>15. Objective 2: Detail how your department measured this objective? (Survey, budget number, number of participants, jobs completed, measurable time and/or effort)</p>	<p>Number of graduates</p>
<p>16. Objective 2: What was your target outcome for this objective? (1.e. 80% participation, 5% enrollment growth, 7% change in engagement)</p>	<p>10% increase</p>
<p>17. Objective 2: At what level did the department/area achieve on this objective? (This should be a number, i.e. 82%, 6%, 345 attendees, 75% engagement)</p>	<p>The number of graduates stayed constant</p>
<p>18. Objective 2: Did your department meet this objective?</p>	<p>The department did not meet this objective.</p>
<p>19. Objective 2: What did your department learn from working toward this objective? What changes will you make based on this for next year?</p>	<p>Increasing the number of graduates will increase with enrollment. Hiring of these graduates depend heavily on hiring by the FAA. Therefore, in order to increase the number of graduates, the FAA will need to show a need for more controllers, which will in turn increase our enrollment.</p>

Objective 3

20. Objective 3: What was this department's thi To increase the use of D2L(f)2.itBT 0.001 Tw 6
objective for this fiscal year? Objectives should be
specific, measurable, and achievable within one
year.

Objective 4

26. Objective 4: What was this department's

Open Box for Assessment Comments

<p>33. Based on this assessment, please share your thoughts on the current status and future direction of this department or area. Use this space to summarize overall use of assessment results for continuous improvement and open text box for assessment comments:</p>	<p>Before COVID-19, this department has shown a steady, although small, increase in enrollment. I expect to see this increase continue, both in enrollment and graduates. The FAA has begun to hire controllers after the pandemic, therefore we should be able to increase our enrollment by showing a path to a career.</p>
<p>37. If the COVID-19 pandemic impacted this assessment cycle, please provide specific details below.</p>	<p>Some of the labs for the ATC simulators were postponed, and some students chose not to return to campus. These students were given the opportunity to finish those labs when regular classes resumed.</p>

MGA's Strategic Plan

34. Based on your goals and objectives listed above please indicate their connection with MGA's Strategic Plan ([https://www.mga.edu/about/docs/Strategic_Plan_Overall_DB.p](https://www.mga.edu/about/docs/Strategic_Plan_Overall_DB.pdf)