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Each year, every department should identify objectives the department hopes to accomplish in the next year. These should align with departmental goals and the MGA strategic plan. In the next section you will be reporting on the objectives you set and whether or not you achieved them in FY20. Later in the document you will report on objectives you hope to accomplish in the coming fiscal year, FY21.

	The department of Network Services will upgrade the external Domain Naming System (DNS) from Server 2016 to Server 2019 for use by all faculty, staff, students, and guests.
	The external DNS system was upgraded to Server 2019. The upgrade was tested by the Network office with various in-house and on-line DNS testing tools. The system was then placed into the production network with no loss of service and no end-user complaints.
	The target outcome for this objective was to upgrade all four external DNS servers with no loss of services during the transition.
	The achievement level for this objective was 100%. All four external DNS servers were successfully upgraded.

	<p>The department of Network Services will upgrade the internal Active Directory (AD) domain controllers from Server 2016 to Server 2019 to provide additional security and authentication options for use by all faculty, staff, and students.</p>
	<p>The internal Microsoft AD domain controllers were upgraded from Server 2016 to Server 2019. The system was tested by the Network office with various in-house AD testing tools. The domain controllers were upgraded in the production network with no loss of service and no end-user complaints.</p>

The target outcome for this objective was to upgrade all ten internal AD servers wise fore (e)sof1.3 (o233.204

The department of Network Services will continue to upgrade, maintain and modernize both the network and email systems for all faculty, staff, and students.

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1. Complete new Hyper-V server virtualization system for all faculty, staff, and student use.
 2. Continue to upgrade the network, and server systems for faculty, staff, and student use.
 3. Document long term disaster recovery plan for all network services IT systems.
 4. Continue employee training and development.

