Student Health Services, Cochran

Semester reporting: Spring Semester 2020

Academic and Student Support Assessment

Details about the Academic or Student Support Area

| Prepared on: | 7/30/2020 7:19:43 PM |
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| By: | autumn.lucas@mga.edu |
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| Type of support services offered: | Student Support |
| For which campus are these assessments | Cochran |
| being submitted? A separate assessment | |
| report is needed for each location a program | |
| is offered. | |
| Approximately how many students were | 653 |
| served in this center/area this year? | |

Data and Reporting of Student Learning

SLO 1

SLO 1: What is the first Student Learning

| SLO 2: What is the second Student Learning | 90% of students who seek clinic services will |
|---|---|
| Outcome for this support area? Student | be educated on their patient rights and |
| learning outcomes should be stated in | responsibilities. |
| measurable terms (i.e. students will be able | |
| to) | |
| SLO 2: What instrument (assessment type) | During initital appointment, each student will |
| was used to measure student's ability to | be advised of their patient rights and |
| demonstrate mastery of this learning | responsibilities and will be provided a copy of |
| outcome? (i.e. survey, participation, exam, | those upon request. |
| assignment with rubric, speech, | |
| demonstration of ability) | |
| SLO 2: What target performance level would | 90% Students will acknowledge their |
| a student need to achieve on the | understanding of their patient rights and |
| assessment instrument to demonstrate | responsibilities |
| mastery of this learning outcome? (i.e. 80% | · |
| of all students will earn an average grade of | |
| 75% or better on). | |
| SLO 2: During this assessment cycle, what | ' |
| percent of the students who participated in | |
| this assessment demonstrated mastery o | |
| , | |

| SLO 3: What is the third Student Learning Outcome for this support area? Student learning outcomes should be stated in measurable terms (i.e. students will be able to) | 80% of students using clinic services will indicate at least two benefits of scheduling appointments in advance. |
|---|---|
| SLO 3: What instrument (assessment type) was used to measure student's ability to demonstrate mastery of this learning outcome? (i.e. survey, participation, exam, assignment with rubric, speech, demonstration of ability) | During each patient encounter, the Nurse Practitioner will discuss the importance of scheduling appointments and will note student's responses |
| SLO 3: What target performance level would a student need to achieve on the assessment instrument to demonstrate mastery of this learning outcome? (i.e. 80% of all students will earn an average grade of 75% or better on). | 80% of students using clinic services will indicate at least two benefits of scheduling appointments in advance. |
| SLO 3: During this assessment cycle, what percent of the students who participated in this assessment demonstrated mastery of this learning outcome? (this should be a number between 0-100) | 0 |

| SLO 4: What is the fourth Student Learning | 0 |
|---|---|
| Outcome for this support area? Student | |
| learning outcomes should be stated in | |
| measurable terms (i.e. students will be able | |
| to) | |
| SLO 4: What instrument (assessment type) | 0 |
| was used to measure student's ability to | |
| demonstrate mastery of this learning | |
| outcome? (i.e. survey, participation, exam, | |
| assignment with rubric, speech, | |
| demonstration of ability) | |
| SLO 4: What target performance level would | 0 |
| a student need to achieve on the | |
| assessment instrument to demonstrate | |
| mastery of this learning outcome? (i.e. 80% | |
| of all students will earn an average grade of | |
| 75% or better on). | |
| SLO 4: During this assessment cycle, what | 0 |
| percent of the students who participated in | |
| this assessment demonstrated mastery of | |
| this learning outcome? (this should be a | |
| number between 0-100) | |
| SLO 1. Evidence of changes based on an | Due to staffing, scheduling, and pandemic |

SLO 4: Evidence of changes based on an analysis of the results: What changes were implemented, if applicable, based on an analysis of the students' performance on these student learning outcomes? (Evidence of the improvement must be kept and filed in the support area including but not limited to: changes in delivery of services, operations, service processes, etc... Both old versions and new versions should be kept on file for 10 years.)

Due to staffing, scheduling, and pandemic challenges that created barriers to consistency, SHS plans to revisit the above goal in order to establish a baseline that will enable each clinic location to evaluate performance and outcomes accurately. With this data, SHS will be better prepared to continue provision of exemplary health services to the MGA community while

Additional Assessment Information

Additional Assessment Open Text Comment Box

27. If the COVID-19 pandemic impacted this assessment cycle, please provide specific