

8/11/2020 2:20:59 PM

	Newly admitted students will be contacted by an advisor within the first 48 hours of being admitted.
	Advisors received a new admit list on a daily basis (Cumulative Admitted Students, wcs225c report) and were expected to contact the students in their case load within 48 hours. Kept a daily report of who was contacted and date contacted.

	<p>Students in learning support courses are now advised by individual school advisors. Advisors need to make sure that students are successful in their required support class(es) before moving forward with their next class sequence.</p>
	<p>Banner Data</p>
	<p>80% of students who successfully passed learning support classes and placed in the appropriate next level courses. Also looking at students who were not successful in learning support classes and were re-enrolled correctly. Semester will run Fall to Spring</p>
	<p>95</p>
	<p>N/A</p>

	Clean up BANNER advisor data so that advisors assigned to students are accurate and up to date. Also assigning mentors.
	BANNER data - from the daily "Currently Enrolled Students waa093c report."
	90%
	90
	N/A

	Advisors will provide quality and professional customer service to students
	Professional Advisor Survey
	75%
	100


