

Certificate in Technical Operations Management Outline

Semester reporting Spring Semester 2021

Reporting cycle Annual Reporting Cycle

Academic Program Assessment by Location Report Information

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In which school is this program located?	Aviation
Program Type:	Certificate (Standalone Only)
Approximately how many students are enrolled in this program at this location?	0

Student Learning Outcomes

SLO1

<p>7. SLO 1: What is the first Student Learning Outcome for this academic program? Student Learning Outcomes should be stated in measurable terms (i.e. students will be able to.....)</p>	<p>Apply management theory to the management of an airline in the context of business theory and practice.</p>
<p>8. SLO 1: What instrument (assessment type) used to measure student's ability to demonstrate mastery of this learning outcome? (i.e. exam, assignment with rubric, speech, demonstration of ability, lab assignment)</p>	<p>Airline Technical Operations Final Exam</p>
<p>9. SLO 1: What target performance level would student need to achieve on the assessment instrument to demonstrate mastery of this learning outcome? (i.e. 80% of all students will earn an average grade of 75% or better on....)</p>	<p>80% of all students will earn an average grade 80% or better on the final exam</p>
<p>10. SLO 1: During this assessment cycle, what percent of the students who participated in this assessment demonstrated mastery of this learning outcome? (this should be a number between 0-100)</p>	<p>0</p>
<p>11. SLO 1: Evidence of changes based on an analysis of the results: What changes were implemented based on an analysis of the students' performance on this Student Learning Outcome?</p>	<p>No students are in the program</p>

Student Learning Outcomes

SLO2

<p>12. SLO 2: What is the second Student Learning Outcome for this academic program? Student Learning Outcomes should be stated in measurable terms (i.e. students will be able to.....)</p>	<p>Describe general marketing principles as they relate to the aviation and airline industry.</p>
<p>13. SLO 2: What instrument (assessment type) was used to measure student's ability to demonstrate mastery of this learning outcome? (i.e. exam, assignment with rubric, speech, demonstration of ability, lab assignment)</p>	<p>Airline Marketing Final Exam</p>
<p>14. SLO 2: What target performance level would a student need to achieve on the assessment instrument to demonstrate mastery of this learning outcome? (i.e. 80% of all students will earn an average grade of 75% or better on.....).</p>	<p>80% of all students will earn an average grade 80% or better on the final exam</p>

Student Learning Outcomes

SLO3

<p>17. SLO 3: What is the third Student Learning Outcome for this academic program? Student Learning Outcomes should be stated in measurable terms (i.e. students will be able to.....)</p>	<p>Understand the airline and aviation organization's external relations, internal relations and changes in industrial relations and human resource management</p>
<p>18. SLO 3: What instrument (assessment type) was used to measure student's ability to demonstrate mastery of this learning outcome? (i.e. exam, assignment with rubric, speech, demonstration of ability, lab assignment)</p> <p>19. SLO 3: What target performance level would a student need to achieve on the assessment instrument to demonstrate mastery of this learning outcome? (i.e. 80% of all students will earn an average grade of 75 (i.)1 (e a0.6r bn)1:</p>	<p>Globalization and Human Resource Management Final Exam</p>

Student Learning Outcomes