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Each year, every department should identify objectives the department hopes to accomplish in the next year. These should align with departmental goals and the MGA strategic plan. In the next section you will be reporting on the objectives you set and whether or not you achieved them in FY 18. Later in the document you will report on objectives you hope to accomplish in the coming fiscal year, FY19.

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| | Students utilizing Disability Services will be identify at least one to three pros and cons associated with taking online classes, based on their individual needs and experience. |
| | Student survey and case notes. |
| | 80% of students utilizing disability services taking on-line classes were able to identify pros and cons. |
| | 100% of students surveyed. |
| | The department exceeded this objective. |
| | On-line communications between student and faculty is difficult when student falls behind in class. On-line students and faculty will receive a "helpful hints" attachment outlining possible situations and how to remedy the problems. |

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| | Students utilizing Disability Services will identify 3 on and off-campus resources that could provide additional support and assistance. |
| | Intake session, surveys, case notes. |
| | 80% of students surveyed were able to identify additional resources. |
| | 95% of students surveyed were able to identify resources. |
| | The department exceeded this objective. |

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| | <ol style="list-style-type: none">1. Disability Services will conduct four technology-based educational training sessions for students in the program.2. Disability Services will sponsor two multiple-campus events during disability awareness month.3. Disability Services will co-sponsor an event in November to promote awareness of services. |
| | <p>The Office of Disability Services is going to be more visible on campus. There will be an increase in the number of activities taking place on the various campuses.</p> |

Form run:

Tuesday, February 12, 2019

