

Student Success Centers

Academic Affairs

Administrative Unit Assessment

FY 18 (July 2017-July 2018)

Department and Assessment Report Information

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For which department or area are you reporting?	Student Success Centers

Objectives

Each year, every department should identify objectives the department hopes to accomplish in the next year. These should align with departmental goals and the MGA strategic plan. In the next section you will be reporting on the objectives you set and whether or not you achieved them in FY 18. Later in the document you

Objective 3

<p>Objective 3: What was this department's third objective for this fiscal year? Objectives should be specific, measurable, and achievable within one year.</p>	<p>Students will have access to tutoring in a variety of courses with a goal of 75 courses tutored per year and 70% of the tutoring requests met per academic year.</p>
<p>Objective 3: How did your department measure this objective? (Survey, budget number, number of participants, jobs completed, measurable time and/or effort)</p>	<p>Internal SSC WC Online data will provide the number of courses tutored per year. Percentage of tutoring requests met is measured by taking the total number of tutoring sessions and dividing the number by the hits on the "Book an Appointment" link on the Student Success Center's webpage.</p>
<p>Objective 3: What was your target outcome for this objective? (1.e. 80% participation, 5% enrollment growth, 7% change in engagement)</p>	<p>The target outcome is 75 tutored courses while maintaining 70% of tutoring requests fulfilled</p>

Objective 4

Objective 4: What was this

Future Plans

Please identify at least four measurable objectives

