

## Library

### Academic Affairs

#### Administrative Unit Assessment

FY18 (July 2017 to July 2018)

#### Department and Assessment Report Information

Prepared on: 7/25/2018 8:15:20 PM	By: robin.grant@mga.edu
For which department or area are you reporting?	Library
What is the name and MGA email address of the person responsible for this report?	Robin Grant robin.grant@mga.edu

#### Departmental Mission and Goals

The mission and goals of the department should be consistent over a 5 year period, although some institutional changes may necessitate and prompt a change in mission or goals for specific departments. In this section, you will report the mission statement for your department as well as the long term goals (5 year range) for the department.

What is the mission statement for this department/area? Your mission should explain why the department/area exists and who it serves.	It is the mission of the Middle Georgia State University Libraries to provide resources and services that reflect, support, and enhance the mission of the University.
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What are the goals for this department? These should be the "big things" the department/area intends to accomplish within 5 years.	<ol style="list-style-type: none"><li>1. Provide quality library services and resources for a 21st century multi campus environment.</li><li>2. Support MGA's distance learning by providing maximized library distance services.</li></ol>
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## Objectives

Each year, every department should identify objectives the department hopes to accomplish in the next year. These should align with departmental goals and the MGA strategic plan. In the next section you will be reporting on the objectives you set and whether or not you achieved them in FY18. Later in the document you will report on objectives you hope to accomplish in the coming fiscal year, FY19.

### Objective 1

Objective 1: What was this department's first objective

helping instructors design research assignments, designing tutorials to accompany research assignments etc. We far exceeded our goal of increasing instances of librarians working with online classes by 50%, but this was because our statistics had been so low the year before. With our focus on providing library services to online students, we feel we need to increase our services even more in AY2019.

Objective2

Objective



## Objective4

Objective4: What was this department's fourth objective for this fiscal year? Objectives should be specific, measurable, and achievable within one year.

Students will be able to effectively use the library's ebooks.

Objective4: How did your department measure this objective? (Survey, budget number, number of participants, jobs completed, measurable time and/or effort)

Fall 2017 and Spring 2018 online surveys were conducted.

Future Plans

<p>Please identify at least four measurable objectives for the next fiscal year. In listing the objectives, please use the format shown in these examples. 1) The Department of X will improve service levels by 5% as measured by our satisfaction survey. 2) The department to X will provide training in ABC for at least 73 MGA faculty and staff.</p>	<p>1) MGA Libraries will increase the percentage of students reporting via online survey that they have used a library ebook to 35% of total respondents.                  2) MGA Libraries will maintain the same level of student satisfaction with ebooks as measured by online survey: 90% of students who have used ebooks will report they were able to effectively access and use them.                  3) MGA Libraries' presence in online classes will increase by 10% over the previous year, either through Librarian involvement or Library tools (example: Curriculum Builder, Filmson Demand widget).                  4) MGA Libraries will increase the number of Library online learning objects (tutorials, instructional videos, etc.) available to students and faculty by 10% over the previous year.</p>
<p>Based on this assessment please share your thoughts on the current status and future direction of this department or area.</p>	<p>Our figures show that the Library is making use of technology, online learning tools, and librarians' adaptability to provide quality services to students across all our campuses and at a distance. As in the case of our ebook collections, we need to do more marketing to make students aware of the services that are available to them. We have hired a librarian for a new position whose focus is reaching out to faculty who teach online classes about the services we offer and trying innovative ways of meeting their students' needs.</p>

Form run:

Wednesday, July 3, 2019

