





POLS 4030: Program Evaluation, Semester YYYY CRN xxxxx: days/time/location Catalog Description: This is a review of program analysis and evaluation as they apply to government agencies, non-governmental organizations, and non-profits. Topics will include a review of the policy process model; a review and application of appropriate designs, methods, and processes for evaluating program effectiveness; and Student Learning Objectives: At the conclusion of this course, students will meet the following objectives: 1. Students will describe the policy process model, including its key steps, and the role of evaluation and

2. Students will identify and describe appropriate techniques for assessing the effectiveness of policies as

Students will identify and describe how the results of assessments can housed to "close the lean" in the relieve

assessment in this model.

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	Week 6. Cultural sensitivity and community change programs
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Week 7 Midterm Exam.

Weeks 7-9 Data collection strategies: using agency records, surveys, observer ratings, focus groups, and semi-structured interviews.

Handbook of Practical Program Evaluation, chapters 13-21.

Weeks 10-12 Approaches to analyzing data: qualitative analysis, statistical analysis, meta-analysis, cost-benefit analysis. Handbook of Practical Program Evaluation, chapters 22-24.