



- h) The committee decided that it would pursue two items with ; o'er Di2on @ O ) ; :
- & request /or a customer service directory that associates specific individuals with specific support concerns! e. ' . A= ho do 0 call i/ the classroom projector s bulb is dead?B or A = ho do 0 contact i/ MyDe' ree won t let me lo' in?B
  - &n update on the status o/ = i/i.
- C. Ms. %orc. discussed issues that were raised in the survey o/ library patrons that was circulated in October.
- a) #he noted a ma6or area o/ concern was student printin' in the library0##C. -ost!consolidation the situation appears to ha"e re' ressed! and there is a need /or both more printers and print mana'ement software to reduce wasted paper and student /rustration.
  - b) #he echoed some o/ the computer issues (outdated operatin' systems! malware) that were discussed abo"e! as well as problems that arise /rom ha" in' O ) ; sta// that mana' e computers who are rotatin' between campuses! which means they aren t where they may be most needed on a particu0# A= p "